



OUR WORK IN HEALTH

Using evidence to promote healthy lives

2020



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“ Integrity sets the international standard for expert services in fragile and complex contexts.

*Through our work, we transform conflict and build **Stability**, **Accountability** and **Prosperity**. ”*

WELCOME TO INTEGRITY

Integrity is an international consultancy and service provider working in fragile, conflict-affected and complex environments around the globe. Integrity's capabilities are grounded in multi-disciplinary expertise and contextual understanding. We combine technical and thematic expertise with contextual knowledge of specific geographies and our clients.

We offer ten ethically informed, expert and complementary services across a range of thematic/sectoral areas and geographies. This three-dimensional approach enables us to tailor our offer to best meet our client needs and uphold our own high standards of delivery.

REA Research, Evidence and Analysis

We help our clients understand complex and challenging contexts and build the evidence base for transformative change within programming and policy by providing sensitively-conducted research.

MEL Monitoring, Evaluation and Learning

We help our clients increase the value, impact and sustainability of their programming, while ensuring accountability and oversight. We help set realistic goals and improve performance.

DKM Data and Knowledge Management

We help our clients access the most important information and make evidence-based decisions by offering our combined information management skills, systems and processes.

PM Project Management

We help our clients plan and manage their resources effectively and adapt to changing environments while still achieving their programme objectives.

CCD Capacity and Capability Development

We help our clients understand and improve organisational and individual performance.

RM **Risk Management** We help our clients to navigate the risks of working in complex environments drawing on our expert personnel, systems and processes.

TA **Technical Assistance** We help our clients overcome specific challenges with targeted technical expertise across services, thematics/sectors and geographies.

GFM **Grant and Fund Management** We help our clients reach scale and pilot innovation through designing and managing effective and transparent grant and fund programmes.

SE **Stakeholder Engagement** We help our clients understand complex implementation contexts and build sustainable stakeholder dialogue.

COMMS **Communications** We help clients evolve and transform organisations, achieve stakeholder buy-in and enable pathways to change through effective, targeted communications.





OUR THEMATICS

We bring subject expertise across a range of thematics/sectors, through which we build knowledge and help transform complex contexts.

Our thematics are:



Health



Environment, Climate and
Natural Resources Management



Conflict and Fragility



Education



Gender and Social Inclusion



Security and Justice



Economic Growth



Aid Effectiveness



Migration,
Displacement and Slavery



Emergency Assistance



Civil Society



Media



Governance

WHERE WE WORK

Integrity has delivered over 250 projects in over 40 countries around the world. We have more than 50 international specialist staff across our five global offices in the UK, USA, Jordan, Kenya and Pakistan.



IN RESPONSE TO COVID-19

We are specialised in delivering robust MEL and research services in crisis settings. In response to COVID-19, our focus is to understand its spread and impact, define the responses and take action with purpose.

[Learn more](#)



IN HEALTH

Our health projects are implemented in multiple geographies and cut across humanitarian, stabilization and development programming. Our services are focused on research, evidence and analysis, monitoring, evaluation and learning and data and knowledge management. Through our work in health we:

Promote healthy lives and well-being for all, as enshrined in Goal 3 of the Sustainable Development Goals (SDGs).



Anthony Ellis
Founder and CEO





HEALTH EXPERTISE

There are a number of challenges in the Health Sector which Integrity is well placed to respond to. Our focus is on the following four areas:

Health Emergencies: We conduct rapid reviews and assessments of health situation and response needs for emergency programming, for life-saving health interventions and essential basic service provision. This includes improving the production, access, and use of data and evidence on health in emergencies, conflict and protracted crises.

Global Health Security: We provide support to monitor local preparedness and capacity to contain outbreaks and promote accountable local-national reporting systems and dashboards to inform decisions. This includes strengthening routine local surveillance systems alongside early, real time alerts of outbreaks with links into national information systems.

Building Resilient Health Systems: We conduct political economy analysis and assessments of health systems in fragile contexts at central and decentralised levels. This includes carrying out in-depth reviews across the six health systems building blocks to guide rebuilding efforts and help establish routine health provision.

Critical Gaps in Health: We carry out reviews to assess health needs and identify critical health gaps in fragile contexts. This includes conducting surveys and wider MEL support in specialised areas such as gender-based violence, family planning, malaria and malnutrition.

Through our work in Health we aim to generate and use new evidence to promote healthy lives. We have also built up strong expertise of working with different clients and funding mechanisms. Our clients in health include the **FCDO, ICAI, USAID, WHO, Global Affairs Canada** and **Expertise France**.



OUR RECENT PROJECTS IN HEALTH

MEL THIRD PARTY VALIDATION, MONITORING AND RESEARCH PEER REVIEW OF DELIVERING ACCELERATED FAMILY PLANNING IN PAKISTAN (DAFPAK)

REA FCDO PAKISTAN | 2019 – ONGOING

DKM

Integrity is the Third-Party Validation/Monitoring and Research lead for DAFPAK, FCDO's £90m, multi-year programme on family planning (FP) across Pakistan. We validate and monitor the delivery of family planning services implemented by partners through quarterly progress reviews, six-monthly field validations and annual surveys. We are the convenor of the M&E and Research Working Groups, plus we conduct research on factors affecting FP uptake (such as COVID 19). Our work across all components gives us a unique insight into the successes and challenges to improve the access, coverage, quality and equity of Family Planning services in Pakistan.



MEL EXTERNAL MONITORING AND EVALUATION OF THE HERNES PROJECT **EXPERTISE FRANCE** | 2019 – ONGOING

Integrity provides Monitoring and Evaluation support to the Health Recovery in North East Syria (HERNES) project. HERNES aims to strengthen the stability and resilience of populations in North East Syria by improving their living conditions and access to essential health services. Through conducting a baseline and end-line survey of the status of health services provision we provide the project with a robust evidence base to track progress, including feedback from communities on their use and perception of services. Regular quarterly monitoring, including risk management helps to ensure issues are managed pro-actively throughout the life of the project.



MEL RESEARCH AND EVALUATION SUPPORT TO SYRIA ESSENTIAL SERVICES (SES) II **BLUMONT, USAID SYRIA** | 2016 – ONGOING

REA

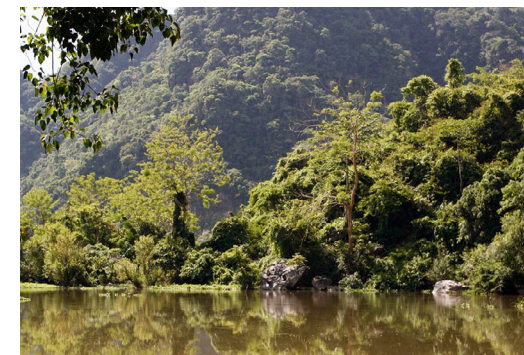
Integrity leads the generation of evidence to inform the SES II basic service delivery in conflict-affected regions in Syria. SES II enhances local governance structures by rehabilitating essential services in key sectors such as health that have suffered neglect and damage due to the protracted civil war. We deliver a series of planned and rapid political economy analyses, thematic reports, in-depth studies, assessments and evaluation products that equip the program with the knowledge and understanding it requires to deliver basic services in active conflict zones. On Health, Integrity completed a rapid assessment of the status of the health system and its preparedness to respond to COVID-19.



REA

ENGAGING SUB-NATIONAL AUTHORITIES IN ACCOUNTABLE PRACTICES (ESAAP) – RESEARCH FACILITY: DEMOCRATIC REPUBLIC OF THE CONGO (DRC)**FCDO DRC, INTERNATIONAL RESCUE COMMITTEE (IRC)/ 2019 - ONGOING**

The FCDO-funded £3 million ESAAP programme, implemented with IRC, supports communities to identify and implement locally informed solutions to problems in the DRC's provinces. The project aims to improve local and provincial governance of basic services, including Health, water, sanitation and hygiene (WASH) and Education. Integrity manages the research facility and conducts Political Economy Analyses (PEAs) and Poverty Analyses in three provinces. The evidence generated, is used to identify areas for intervention by community collective action groups, plus it is used to inform wider FCDO programming in the DRC, including on Health.



REA

DRC INTEGRATED GOVERNANCE ACTIVITY (IGA) RESEARCH SUPPORT (HEALTH & EDUCATION SECTORS)**USAID | 2017 – ONGOING**

Integrity provides ongoing formative research to USAID in DRC to inform the Integrated Governance Activity Programme (IGA). The overall purpose of IGA is to strengthen key governance institutions to improve the delivery of health, education, economic growth, and other government services at the community level and to strengthen the social contract between citizens and government. Integrity conducted an overview of the political dynamics in which the IGA operates, and a Political Economy Analysis on basic services with a focus on the health sector in South Kivu and Haut Katanga. The conclusions of our assessments have informed the development of IGA's work on Health and Education.



MEL

EVALUATION AND LEARNING SERVICES TO THE UK PROSPERITY FUND UK GOVERNMENT (CROSS-GOVERNMENT) | 2017 – ONGOING

Integrity delivers programme, family, thematic and fund-level learning and evaluation services to the Prosperity Fund, a £1.2 billion, 5 year, cross-UK government investment to middle income countries working across multiple sectors to promote economic growth and poverty reduction. Our role includes the provision of specialized evaluation and sector expertise in health, education and innovation. In health, we are responsible for designing and conducting a 3 year evaluation for the Global Better Health Programme across seven countries. Our support also includes evidence reviews and a range of learning and data management inputs.



MEL

MONITORING OF LEARNING ABOUT FCDO'S DEVELOPMENT PROGRAM IN SOMALIA**FCDO SOMALIA | 2017 – ONGOING**

Integrity conducts third party monitoring of FCDO Somalia's programmes through verification and validation of programmes delivered by implementing partners across Somalia. We provide technical assistance to FCDO and their partners to assess progress and deliver programming more effectively. In 2019 we worked with FCDO to share Lessons Learned in Health, drawing together the results from the hundreds of health verifications conducted across Somalia and Somali-land – providing valuable insights into the findings and challenges on health governance, health services, health infrastructure, health workers, health information, equipment and supplies.



**LEARNING
AND
MONITORING
PROGRAMME
SOMALIA**

REA

**DESK-BASED RESEARCH ON STRENGTHENING HUMANITARIAN & DEVELOPMENT
STAKEHOLDER COORDINATION FOR HEALTH IN FRAGILE SETTINGS****WORLD HEALTH ORGANISATION | 2019**

In 2019, Integrity was commissioned by the World Health Organisation to support the global UHC2020 Technical Working Group on health in fragile settings to conduct research on coordination across the humanitarian-development-peace nexus HDpN in fragile settings. The review explored the factors affecting coordination across the HDpN interface where stakeholders come together, with a focus on how these could be strengthened to improve health outcomes and contribute to Universal Health Coverage.



MEL

EVALUATION OF THE SOUTH SUDAN HEALTH POOLED FUND**FCDO, SOUTH SUDAN & GLOBAL AFFAIRS CANADA | 2018**

Integrity carried out a performance evaluation of the South Sudan Health Pooled Fund (HPF) and assessed the relevance, effectiveness and sustainability of the HPF in order to improve future implementation of the programme. The methodology consisted of a mixed-methods approach, employing both quantitative mechanisms (beneficiary surveys and health observation check-lists), and qualitative approaches (key informant interviews and focus group discussions). The evaluation identified lessons learned from delivery and was used by donors to advocate for the continuation of the HPF.



REA

EVIDENCE, ANALYSIS AND COORDINATION PROGRAM IN THE DRC**FCDO, DRC / APRIL 2013 – APRIL 2017**

Integrity, working as part of a consortium, led the production of a series of political economy analysis studies on different provinces in DRC and across a variety of sectors including health and governance. The research identified various barriers to, or key enablers of, change based on an analysis of how power is distributed among different actors to feed into FCDO programming across the country. The programme was used to feed into DFOD programming across DRC. It serves as a resource to provide knowledge and expertise to FCDO through a large pool of experts with expertise from health, natural resource management, security and justice and economic development across all provinces.



MEL

ANNUAL REVIEW & MID-TERM REVIEW OF THE SOUTH SUDAN HEALTH POOLED FUND**FCDO, SOUTH SUDAN / OCT 2014 – JAN 2015**

Integrity conducted an Annual and Mid-Term Review of South Sudan Health Pooled Fund (HPF). The reviews assessed progress of the programme in strengthening South Sudan's health delivery systems and served to inform decision-making around extending the HPF beyond the first phase. Flexible and adaptive approaches to evaluation were used due to the ongoing conflict. Despite significant data gaps within the country itself, Integrity was able to demonstrate that health outcomes related to vaccinations and births were improving in at least two priority areas.



MEL

SUPPLIER CONSORTIUM TO THE INDEPENDENT COMMISSION FOR AID IMPACT (ICAI) REVIEWS**ICAI / JAN 2015 – 2018**

REA

Integrity supported the delivery of ICAI reviews in a number of thematic areas to the UK Parliament's International Development Committee by conducting research, analysis and evaluation support, as well as a global operations and programme management platform. We provided technical inputs into a range of review types including performance, learning, and rapid reviews which examine how the UK provides international aid. We supported a learning review to examine FCDO's response to global health threats, and an impact review on FCDO's approach to maternal health.

ICAI Independent
Commission
for Aid Impact

Further track examples of work in health conducted prior to 2014 can be shared upon request.

CONTACT US

London, UK

Somerset House, Strand,
London, WC2R 1LA
+ 44 (0) 207 759 1119
info@integrityglobal.com

Arlington VA, USA

2221 South Clark St,
Arlington VA, 22202
usa@integrityglobal.com

Katie Bigmore

Principal Expert

katie.bigmore@integrityglobal.com



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Registered in Virginia: 2221 South Clark Street, Arlington, VA, 22202, USA DUNS No: 0812216920

*Based on evidence and learning, we help clients and communities to **build trust and understanding as the basis for transformative change.***

*We do not advocate, **we listen, comprehend and recommend.***

info@integrityglobal.com

www.integrityglobal.com

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**LISTEN
COMPREHEND
RECOMMEND**