PROJECT ADVERTISEMENT

MOGADISHU COORDINATOR
USAID/BHA Somalia Monitoring Learning Project-2 (SMLP-2)

Long-term Cooperating Country National (CCN) position based in Mogadishu, with routine travel within Somalia and quarterly travel to Nairobi, in accordance with project requirements.

November 2022

Introducing Integrity

Integrity is an ethical consultancy and service provider working in challenging and complex environments around the globe.

We help our clients succeed in fragile and challenging environments while building trust and understanding as the basis for transformative change. We work across all phases of the program and project cycle, delivering eleven complementary services: monitoring, evaluation and learning / data and knowledge management / research, evidence and analysis / advisory / project management / communications / risk management / technical assistance / capability and capacity development / stakeholder engagement / grant and fund management. Our services are underpinned by the principles on which we were founded, a commitment to providing reliable information and evidence, and expert and high-quality delivery.

Headquartered in London and Washington DC, Integrity also has offices in Jordan, Kenya, and Pakistan. Our multi-national team of over 60 delivers multi-year projects, programs and consulting assignments to a wide range of government clients, international organizations, foundations and private sector clients.

Vision: Integrity sets the international standard for ethically delivered expert services in complex and challenging contexts. Our work helps create stability, accountability and prosperity.

Mission: Based on evidence and learning, we help clients and communities to build trust and understanding as the basis for transformative change. We do not advocate: we listen, comprehend and recommend.

Commitment: Integrity upholds the highest ethical standards in our service delivery, our employment of staff and our interaction with people. Through adherence to our core values, we ensure not only that our clients receive the best possible service but that we benefit the individuals and communities amongst whom we work.

Further information about Integrity can be found at **www.integrityglobal.com.**

Project Background

Integrity Global, in partnership with Management Systems International (MSI) and with leading research and data collection firms in Somalia, will establish a third-party monitoring system to collect data that verifies partner reported outputs and selected outcomes. It will deduce lessons learned from humanitarian programs in Somalia funded by the USAID Bureau of Humanitarian Assistance (BHA)/Somalia. The overall goal of SMLP-2 is to increase BHA/Somalia's access to independent, verifiable data related to the 1) quantity and quality of activities delivered, and 2) performance of BHA-funded programs in Somalia. This increased access to data will allow BHA/Somalia to make more evidence-based program design, implementation, and strategy decisions.

Scope of Work

The Mogadishu Coordinator will work with our Data Collection and Research Partners to deliver the fieldwork for third-party monitoring (TPM) of USAID/Bureau for Humanitarian Assistance (BHA) activities in Somalia under the Somalia Monitoring Learning Project (SMLP-2). They will be responsible for ensuring the timely planning of TPM site visits, engaging BHA's implementing partners (IP), and preparing background information on the activities, components and programs. They will coordinate all field mobilization, triangulating updates and progress reports from each field team. Reporting to the Senior Monitoring Advisor, the Mogadishu Coordinator will also work closely with the

Monitoring Advisor, and the Security Operations Officer to ensure operational protocols are followed and that potential risks are duly mitigated.

Terms of Reference

Data Collection and Quality Assurance

- Responsible for managing data collection and data verification activities in Somalia.
- Coordinate field operations, including the implementation of site visits and data collection in partnership with the Data Collection and Research partners.
- Oversee Data Collection and Research partners' compliance in implementation of site visits and provide onsite coaching and mentoring of field monitors.
- Conduct limited data collection using interview guides, focus group discussions or beneficiary telephone or face-to-face surveys, as needed and requested by the Senior Monitoring Advisor.
- Provide initial quality assurance/review for all site visits, seeking clarifications on key information needs.
- Engage data collection and research teams to review training requirements, identify training needs, and develop training materials with the Monitoring Advisor and Monitoring Analyst; then organize and participate in training workshops to address technical competencies or thematic understanding.
- Support field-level data collection activities for IP Data Quality Assessments (DQA).
- Ensure accurate data is submitted on time and according to requirements.

Security and Incident tracking

- Continuously monitor contextual developments in SMLP-2 target geographies.
- Advise the project's security and operations focal points of the security conditions in the areas of operations.
- Escalate and coordinate incident responses, acting as the focal point between program operations staff in Nairobi and Somalia-based monitoring teams.

Stakeholder Engagement

- Interface with project's Somali partners, enhancing communication and troubleshooting problems as they arise.
- Serve as point of contact for USAID/BHA and project visitors to Mogadishu International Airport.
- Create and maintain a pool of Somali expert short-term technical assistance (STTA) in Mogadishu (sectoral experts, facilitators, engineers, IT experts, etc.) and interface with these experts.

Your Education and Experience

The Mogadishu Coordinator must have:

- A Bachelor's degree in international affairs/development, social science or any other related field. A Master's degree is an asset.
- Minimum 3 years of experience working in a humanitarian context (or relevant) programming.
- Excellent ability to communicate, work in a team, and collaborate with individuals with diverse technical backgrounds and with external stakeholders including government entities and international agencies.
- Demonstrated experience in qualitative research and/or monitoring, evaluation and learning in the humanitarian or development sectors of Somalia.

- Exceptional organizational skills, attention to detail and follow through.
- Experience working with data collection software such as Kobo Toolbox or SurveyCTO preferred.
- Experience with monitoring donor-funded programs, preferably with a familiarity of USAID.
- Familiarity with the operations of BHA programs and knowledge of IP activities in Somalia is highly desirable.

Required Interpersonal Skills

- Ability to effectively and efficiently handle multiple tasks simultaneously with precision and adapt to changes in responsibilities and workloads.
- Must be professional, possess a high degree of urgency and self-motivation, and have a strong work ethic.
- Results-oriented approach to problem solving.
- Strong communication skills, including note-taking for meetings.
- High professional standards for evaluation data and reporting.
- Accustomed to teamwork and able to sustain positive and frequent communications for a remotely managed monitoring team in a challenging, high-risk environment.
- Ability to work independently where necessary.
- Works well in a diverse team.

Languages

- Written and oral fluency in English, with the ability to write clear and compelling narrative.
- Fluency in Somali language strongly preferred.

How to Apply

If you are interested in applying for this position, please complete the application form at www.integrityglobal.com/apply and attach a CV and Cover Letter, explaining why you are suitable for and want the role. **Applications submitted without a cover letter will not be considered.**

The closing date for applications is **30th November 2022**. However, we will review candidates on a rolling basis and the vacancy may be filled before this deadline. **We encourage early applications**. Please be advised that only shortlisted applicants will be contacted.

Candidates must have the right to work in Kenya.

Integrity is an equal opportunities employer. And positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, gender reassignment, religion or belief, marital status, or pregnancy and maternity. We will respect your confidentiality and abide by US data protection laws.